

Pierce County Planning and Public Works-Sewer Division About the Convenience Charge for Online Payment

Pierce County was asked by many of our sewer customers to provide an option for paying sewer bills with a credit card. As a convenience to customers who wish to use this method, we made this option available on our website in January 2011.

Credit card companies charge merchants, in this case Pierce County, a percentage of each transaction. This charge is passed on to our customers as part of the convenience fee.

We will continue to review our process and if there is an opportunity in the future to reduce convenience fees to customers at no cost to the County, we will do so.

Other Payment Options (No Convenience Fee)

Mail Payments to:

Pierce County Sewer

PO Box 11620 Tacoma, WA 98411-6620

Your Bank's Online Bill Pay Service

Include your Sewer Account Number **AND** the mailing address listed above.

(Allow 3-5 business days for posting.)

Automatic Bank Payment

If you are enrolled in the automatic bank payment, the amount of your sewer bill will automatically be deducted from your checking or savings account.

Log in to the <u>Pierce County Customer Portal</u> to learn more about the program and set up your automatic payment information.

You must <u>register your account online</u> to access the portal.

In Person:

(Cash, check, money order, cashiers check, Visa and Mastercard)

Pierce County Finance

950 Fawcett Ave., Suite 100 Tacoma, WA 98402

- Monday through Friday, 8 a.m. to 4 p.m.
- Receipts are issued at this location.
- Closed <u>holidays</u>.

Drop Boxes:

Pierce County Finance

950 Fawcett Ave., Suite 100 Tacoma, WA 98402

Environmental Services Building

9850 64th St. W

University Place, WA 98467

(No cash, debit or credit cards are accepted at this location. We accept: check, money order or cashier's check.)*

*Payments from this location are forwarded to accounting for posting and may have a 3-5 day delay in processing.

No receipt is provided.